



**SPARTANS WILL.
SERVE**
POWERED BY SPARTANS WORLDWIDE

FREQUENTLY ASKED QUESTIONS

WHAT IS SPARTANS WILL. SERVE?

When you're a Spartan, you're part of something far bigger than campus' 5,200 acres. We're a global community more than 550,000 strong, and we're passionate about making the world a better place. Spartans have a proud tradition of service - many MSU alumni are inspired to serve in their personal and professional lives. This extends to our alumni clubs, employers, individuals, and MSU departments or programs, who are actively involved in their communities. Additionally, thousands of students give back each year through campus' Center for Service-Learning and Civic Engagement.

SPARTANS WILL. SERVE is a year-round initiative, and is our way of showing the world the extraordinary impact Spartans make through service. This organized, collaborative effort brings Spartans together to serve others in their communities while demonstrating the reach and power of the Spartan network.

Every year in April, as part of the SPARTANS WILL. SERVE initiative, there is a **Global Day of Service** to harness the power of this spirit of service and demonstrate what Spartans can do in a single day.

Since 2013, SPARTANS WILL. SERVE has been a great success. Nearly 45,000 hours of service have been donated by more than 9,000 volunteers in 725 locations. These volunteers have provided a collective impact valued at \$1,007,282 to their causes.

I ALREADY VOLUNTEER IN MY COMMUNITY SO WHY SHOULD I PARTICIPATE IN SPARTANS WILL. SERVE?

We recognize that many Spartans are actively involved in service to their local communities. SPARTANS WILL. SERVE is a means for alumni, students, faculty, staff and friends to come together in service and to connect with each other and their communities through volunteerism.

WHO SHOULD I CONTACT WITH A QUESTION ABOUT A PARTICULAR SERVICE PROJECT?

Contact the project coordinator for the service project if you have any questions. This information is noted on the page specific to the service project on the serve.msu.edu website.

WHAT IF THERE IS NO SERVICE PROJECT IN MY COMMUNITY?

If you do not see a service project listed near you, we encourage to first contact your [local alumni club](http://local.alumni.msu.edu/get-together/alumni-clubs/club-locator.cfm) (local.alumni.msu.edu/get-together/alumni-clubs/club-locator.cfm). Chances are they're planning something, but it may not be registered on the serve.msu.edu website yet.

You may also choose to connect with a community partner/organization and register as an individual participant/service project. You are strongly encouraged to volunteer with an established community partner/organization. To register as an individual participant/service project, click on the "Register as an Individual" link on the serve.msu.edu website.

Keep checking the serve.msu.edu website, as new projects are added frequently.

We encourage all alumni clubs/employers/individuals who create a project to review the “[Project Planning Guide](https://serve.msu.edu/volunteerTools.cfm)” on serve.msu.edu/volunteerTools.cfm, which is intended to assist in the creation, registration, promotion, execution, and follow-up of a service project.

WHAT IF I HAVE AN IDEA FOR A SERVICE PROJECT IN MY COMMUNITY?

We love ideas! Our alumni clubs are the primary creator of service projects. If you do not see a service project listed near you, we encourage to first contact your [local alumni club](https://alumni.msu.edu/get-together/alumni-clubs/club-locator.cfm) (alumni.msu.edu/get-together/alumni-clubs/club-locator.cfm). Chances are they’re planning something, but it may not be registered on the serve.msu.edu website yet.

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HOW HARD IS IT TO CREATE A SERVICE PROJECT?

Creating a service project is not complicated. Check out our “[Project Planning Guide](https://serve.msu.edu/volunteerTools.cfm)” on serve.msu.edu/volunteerTools.cfm, which is intended to assist in the creation, registration, promotion, execution, and follow-up for a service project.

WHO CAN PARTICIPATE IN SPARTANS WILL. SERVE? ARE CHILDREN WELCOME? WHAT ABOUT MY FRIENDS WHO ARE NOT MSU ALUMNI?

SPARTANS WILL. SERVE is a wonderful activity for families to share and everyone is welcome to take part in it! We are happy to have members of the extended Spartan community join us, so bring your friends. Age restrictions will be noted on the page specific to the service project on the serve.msu.edu website. We do request that everyone register as a volunteer.

CAN ANYONE PARTICIPATE IN A STUDENT PROJECT?

Service projects that have the “Student Project” badge on the serve.msu.edu website are available to current MSU students only. These projects have been coordinated by the MSU Alumni office and the Center for Service-Learning and Civic Engagement. You will not be able to register to volunteer for these projects.

If a volunteer opportunity is appropriate for all audiences, the project will also be posted as an “Alumni Club,” “Individual,” or “MSU” project, and labeled with these badges. The page specific to the service project on the serve.msu.edu website will note that you will be volunteering with current MSU students.

HOW DO I VOLUNTEER FOR A SERVICE PROJECT?

It’s easy! Go to the serve.msu.edu website and click on the “Find Ways to Help” button. Once you find a project you’d like to volunteer for, look for the “Sign up to Volunteer” section on that project’s specific page. You’ll be asked to provide your contact information in several steps. On the last step, click the “Submit Volunteers” button. You’ll receive an email that confirms the details of the service project and the name and contact information of the project coordinator.

If you do not receive an email: 1) check your spam folder; 2) contact the project coordinator to confirm if they received your registration.

We do request that all volunteers register for the service project they're interested in to ensure an accurate headcount, and that they receive communications regarding the project.

CAN I ALSO VOLUNTEER OTHERS FOR A SERVICE PROJECT?

We do request that all volunteers register for the service project they're interested in to ensure an accurate headcount, and that they receive communications regarding the project.

When you're registering yourself for a service project, on the last step, click on the "Add Another Volunteer" button (instead of the "Submit Volunteers" button). You can then add the name and contact information for each volunteer, and you'll have to go through the same steps each time. When you've added all volunteers and they're all listed in the "Volunteer List" section, click the "Submit Volunteers" button in that section.

WHAT IF I NEED TO CANCEL OR CHANGE MY SPARTANS WILL. SERVE REGISTRATION?

Contact the project coordinator for the service project if you need to make any changes. The name and contact information of the project coordinator is provided in the confirmation email you received when you registered as a volunteer. If you've misplaced this email, please go to the page specific to the service project on the serve.msu.edu website where you'll also find this information.

WHAT IF THE SERVICE PROJECT I WANT TO REGISTER FOR IS FULL?

If the project is full, we hope you will consider registering for another SPARTANS WILL. SERVE project in or near your community, but if you feel a strong connection to a particular project, please contact the project coordinator, which is noted on the page specific to the service project on the serve.msu.edu website.

HOW CAN I GET SPECIFIC INFORMATION FOR MY SERVICE PROJECT SUCH AS MEETING TIME AND LOCATION?

Most, if not all information pertaining to the project will already be on the page specific to the service project on the serve.msu.edu website.

However, you can expect to receive an email from the alumni club/employer/individual/MSU hosting the project two to five days in advance of the event. If you do not receive an email, contact the project coordinator, who is noted on the page specific to the service project on the serve.msu.edu website.

WHAT IF THE SERVICE PROJECT I REGISTERED FOR TAKES PLACE OUTSIDE AND THE FORECAST CALLS FOR RAIN/INCLEMENT WEATHER? WHO SHOULD I CONTACT WITH QUESTIONS, OR TO GET INFORMATION ON THE DAY OF THE EVENT?

The project coordinator should provide you with information related to weather challenges that could affect the service project.

WHO SHOULD I CONTACT WITH GENERAL QUESTIONS ABOUT SPARTANS WILL. SERVE?

- Maria Giggy at giggym@uadv.msu.edu or 517-355-7724
- Elizabeth Wheeler at szufnar@uadv.msu.edu or 517-884-2106
- Dan DiMaggio at dimaggj2@uadv.msu.edu or 517-355-6472 for student projects